

Tas Valley Church Schools Federation

Parent/Carer Code of Conduct



Formally adopted by the Governing Board of:-	Tas Valley Federation
On:-	
Chair of Governors:-	Diane Perry-Yates
Last updated:-	

Parent/Carer Code of Conduct

Name of school:	Tas Valley Federation
Date of Policy:	Spring 2023
Date of Review:	Spring 2026
Members of staff Responsible:	Senior Leadership Team

1. Purpose and scope

1.1 At Tas Valley Federation, we believe it is important to:

- Work in partnership with parents/carers to support their child's learning;
- Create a safe, respectful and inclusive environment for pupils, staff and parents;
- Model appropriate behaviour for our pupils at all times.

1.2 To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the Staff Code of Conduct) and pupils (through our Behaviour Policy).

1.3 This code of conduct aims to help the school work together with parents/carers by setting guidelines on appropriate behaviour.

1.4 We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil;
- Anyone caring for a child (such as grandparents or child-minders) or attending the premises to collect or represent a child (e.g. at school events).

2. Our expectations of parents and carers

2.1 We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our school;
- Work together with staff in the best interests of our pupils;
- Treat all members of the school community with respect – setting a good example with speech and behaviour;
- Seek a peaceful solution to all issues;
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct;
- Approach the right member of school staff to help resolve any issues of concern.

3. Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds);
- Swearing, or using offensive, discriminatory or derogatory language or gestures;
- Displaying a temper, or shouting at members of staff, pupils or other parents;
- Threatening another member of the school community;
- Sending abusive messages to another member of the school community, including via text, email or social media;
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms;
- Use of physical punishment against your child while on school premises;
- Any aggressive behaviour (including verbally or in writing) towards another child or adult;
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention;
- Smoking or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event);
- Possessing or taking drugs (including legal highs);
- Bringing dogs onto the school premises (other than guide dogs);

4. Breaching the code of conduct

- 4.1 If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.
- 4.2 Depending on the nature of the incident, the school may then:
- Send a warning letter to the parents/carers;
 - Invite the parents/carers into school to meet with a senior member of staff or the headteacher;
 - Contact the appropriate authorities (in cases of criminal behaviour);
 - Seek advice from the Local Authority Legal Team regarding further action (in cases of conduct that may be libellous or slanderous);
 - Ban the parent from the school site where behaviour compromises the safety and wellbeing of other members of the school community.
- 4.4 School premises are private property and parents and carers have been granted permission by the school to be on these premises. It is an offence under Section 547 of the Education Act 1997 for any person to cause a nuisance or disturbance on school premises. The police may be called to assist in removing the person concerned. In such circumstances, parents or carers will need to provide alternative arrangements for bringing children into school.

- 4.5 The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher.
- 4.6 The headteacher will consult the chair of governors before banning parents/carers from the school site.